

## Deaf Awareness and Sign Language

### Summary

This course will help you to develop a better understanding of the challenges that deafness could bring and how you might be able to help. The course starts with an introduction to deafness and the problems deaf people encounter, and includes a breakdown of different hearing conditions, including tinnitus and deafblindness. The course also features information on assistive technology and the American, British, and Spanish Sign Languages, as well as other useful tools for communication.

### Course Provider

BSY Oakwood, Dunslad Cross, Devon EX22 7YT  
0800 731 9271 | [www.bsygroup.co.uk](http://www.bsygroup.co.uk)

### Qualification Accreditation

BSY and QLS Award

### Academic level

QLS Level 2

### PET entry requirements

English Level 2

### Format of course material

Paper based  
The course is primarily paper based but PDF versions of the lessons can be arranged along with assignment feedback via email if preferred

### Structure of course

#### Four Lessons:

#### Lesson One

- Deafness/Personal Hearing Aids
- Reactions to Deafness
- Problems that Deaf People Have to Cope With
- What is a Hearing Aid?
- Disadvantages of a Hearing Aid

#### Lesson Two

- Technology/How to Help a Hearing Aid User
- Cochlear Implants
- Expectations and Limitations
- Developments
- How to Help a Hearing Aid User

#### Lesson Three

- Conditions/Communication Methods
- Tinnitus
- Deafblindness
- Silent Communication
- Spoken Communication
- The History of Sign Language

	<ul style="list-style-type: none"> <li>• British Sign Language (BSL)</li> </ul> <p>Lesson Four</p> <ul style="list-style-type: none"> <li>• Sign Language Alphabets/Sense</li> <li>• American Sign Language</li> <li>• The Alphabet</li> <li>• Spanish Sign Language Alphabet</li> <li>• The Deafblind Manual Alphabet</li> <li>• Block Alphabet</li> <li>• 'Sense' and Government Guidance on Deafblind Services</li> </ul>
<b>Assignments</b>	<p>4 assessment questions</p> <p>Assignments are submitted upon completion of each lesson. Assessment feedback will be dispatched between 5-10 days depending on the volume of work received.</p>
<b>Exam</b>	<p>There is one final examination. It is an open book exam, completed and submitted in the same way as the other assignments. No invigilation needed, it is completed in the learners own time. Exam question is sent to learners after they complete all 4 assessments. Exam available all year round. Exam fee is included. Time of completion depends on the learners' course understanding and time management. Refer to 'Prison support requirements'</p>
<b>Estimated completion time</b>	60 hours
<b>Maximum course duration</b>	<p>The course is valid for 2 years from enrolment. In case an extension was needed, prison staff to contact BSY Ltd directly.</p>
<b>Prison support requirements</b>	<p>Support assessment submission (ideally scan to the tutor or post), exam facilitation and course extension. It is recommended to make copies in case assignments get lost. See contact details are above in the 'Course provider' section.</p>
<b>Supplier tutor's support</b>	<p>Yes, there is supplier tutor support available.</p> <p>Tutors will mark assignments and provide useful feedback for students.</p> <p>They are also available by phone, email or post to offer help, feedback or encouragement. Prison staff or learners can contact the supplier's student support team</p>

	<p>who communicates with tutors on the learners' behalf. See 'Contact provider' section for more details</p>
<b>Certificate</b>	<p>BSY Professional Certificate of Merit and a Certificate of Achievement at QLS Level 2</p>
<b>Progress</b>	<p>Open University Access Module YO32: People, Work and Society</p> <p>To discuss any progression routes, call our free Advice Line on 0800 048 7520 on Tuesdays (10-12pm and 2-4pm) and Thursdays (10am-12pm and 2-6pm).</p>